TeleSphere Software, Inc.

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ScienceLogic and TeleSphere Software Announce Integration
Will Enable SLA Validation for Telecom Operators

Missoula, MT, March 30th, 2015– ScienceLogic and TeleSphere Software announced today a joint integration project. Science Logic's network monitoring platform will be integrated with TeleSphere's Advantage Circuit Management (ACM) special circuit management platform via the ScienceLogic REST-based application programming interface (API). Integration development is expected to be completed by the end of Q2 2015

Vision Net, a managed service provider headquartered in Great Falls, MT, is credited with noting the complimentary aspects of the two platforms, the evolving market trends and requesting the integration. As a reseller of the hosted ScienceLogic platform and longtime customer of Telesphere Software, Vision Net recognized that Telcos, middle mile providers and other network managers are increasingly faced with delivering data and voice services based on various performance metrics set forth in service level agreements (SLAs). Though these SLAs are commonly associated with wireless backhaul services provided to the major carriers, network managers are also being asked to meet SLAs for hospitals, financial services institutions and other quality of service (QoS) sensitive customers.

Corey Jensen, EVP of Vision Net recently commented, "Providing TR069 device management and hosted network monitoring along with our network operations center (NOC) services gives us valuable insight into the needs of our client base. SLA management is a challenge in the industry. As such, leveraging the combined expertise that ScienceLogic and Telesphere Software offer will allow us to solve that challenge."

Once integration is complete, ACM users will be able to leverage data from the ScienceLogic platform that specifically pertains to SLA management and includes the following performance metrics: throughput, availability, latency, jitter, and packet delivery. SLA performance metrics will be available on a per circuit/customer basis and will be displayed via a management dashboard and various report formats. As a result, operators can differentiate their service offerings and ensure their customers receive the service quality they are paying for.

Todd Twete, TeleSphere's Vice President of Sales, reflected on the integration project, "Many NMS, CRM, and OSS systems historically have operated as disparate systems placing network managers in a compromised position in terms of meeting SLA requirements. Integrating our ACM platform with ScienceLogic will bridge that operational shortcoming and position our customers to readily meet SLA requirements and improve the profitability of their special circuits."

About Science Logic

ScienceLogic delivers the next generation IT monitoring platform for the network of everything. Over 15,000 global Service Providers, enterprises, and government organizations rely on ScienceLogic every day to significantly enhance their IT operations. With complete Hybrid IT monitoring, total Amazon Web Services (AWS) visibility, and over 1,000 dynamic management Apps included in the platform, our customers are able to intelligently maximize efficiency, optimize operations, and ensure business continuity. We deliver the scale, security, automation, and resiliency necessary to simplify the ever-expanding task of managing IT resources, services, and applications that are in constant motion.

About TeleSphere

TeleSphere Software, Inc. is a leading nationwide telecommunications software and professional services provider offering carrier access billing services (CABS), billing mediation, wholesale billing and circuit management solutions to the ILEC, CLEC, tandem, and cable telephony communities. TeleSphere Software, Inc. is a wholly-owned subsidiary of Blackfoot Telecommunications Group based in Missoula, MT. *More information:* www.telespheresoftware.com and www.blackfoot.com